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Kentucky Truck Body

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Custom Truck Body Manufacturing

Reimbursement Plan NHTSA Safety Recall No. 24V-642

Pursuant to the requirements set forth in 49 C.F.R. Part 573 and Part 577 of the Code of Federal Regulations, Kentucky Trailer Manufacturing (“Kentucky Trailer”) is submitting information pertaining to our reimbursement plan, related to NHTSA Safety Recall No. 24V-642 (the “Safety Recall”), for the cost of repairs paid for by vehicle owners to remedy the defect that is the subject of the Safety Recall (i) before they were notified of the Safety Recall, and (ii) subsequent to their being notified of the Safety Recall. Set forth below are the details of such reimbursement plan.

Reimbursement Notification

Kentucky Trailer will notify vehicle owners in accordance with 49 C.F.R. Part 577 that Kentucky Trailer is offering to reimburse vehicle owners for the cost of repairs paid for by vehicle owners to remedy the defect that is the subject of the Safety Recall (i) before they were notified of the Safety Recall, and (ii) subsequent to their being notified of the Safety Recall. An owner will be eligible for reimbursement for the cost of such repairs paid for by vehicle owners in each instance, pursuant to the terms of this reimbursement plan.

Costs to be Reimbursed

Costs to be reimbursed will be no less than:

1. In the case of repairs made before being notified of the Safety Recall, the amount paid by the owner for the remedy that specifically addressed, and was reasonably necessary to correct, the defect that is the subject of the Safety Recall; or
2. In the case of repairs made after being notified of the Safety Recall, the costs of the part(s) for the remedy (to be no more than the manufacturer’s cost to procure the authorized parts), plus associated reasonable labor charges (at local labor rates), miscellaneous fees (such as disposal of waste), and taxes.

Entity Authorized to Provide Reimbursement

Kentucky Trailer will reimburse owners through Kentucky Trailer’s Financial Group and will notify owners that they may pursue requests for reimbursement directly through the Kentucky Trailer Warranty Group. Vehicle Owners will be directed to submit the below identified information and documentation, upon which reimbursement eligibility will be determined.

Required Documentation

Determination of eligibility for reimbursement of the cost of repairs paid for by vehicle owners to remedy the defect that is the subject of the Safety Recall will depend upon the information provided by the owner. Requests for reimbursement can be made by completing a Reimbursement Request Form found on

kytrailer.com

Kentucky Trailer's website (www.recall-kytrailer.com). This Reimbursement Request Form calls for the owner to provide the following information:

1. VIN # of Repaired Vehicle;
2. Name of Vehicle Owner;
3. Address of Vehicle Owner; and
4. Contact Information of Vehicle Owner.

The completed Reimbursement Request Form must be submitted to Kentucky Trailer's Corporate Support Center at: Kentucky Trailer, Attn: Attic Recall 24V-642, 7201 Logistics Drive, Louisville, KY 40258, and must be accompanied by an original receipt for the remedy that includes a breakdown of the amount paid for parts, labor, other costs and taxes. Where the receipt covers work other than to address the recall, Kentucky Trailer may require the claimant to separately identify costs that are eligible for reimbursement.

Failure to submit all the above information may result in denial of the reimbursement request.

Additional Information

The Part 577 required owner notice will provide a telephone number (502-631-9666) through which information about this reimbursement plan can be requested from Kentucky Trailer. Owners may also find information about the reimbursement plan by accessing Kentucky Trailer's website (www.recall-kytrailer.com). A copy of the reimbursement plan may also be obtained by writing to Kentucky Trailer at: Kentucky Trailer, Attn: Attic Recall 24V642, 7201 Logistics Drive, Louisville, KY 40258.